**Ben**

Figure - "Yeah, but I made a Space Shuttle out of Lego"

* 10 years old
* Family
  + Mum
  + Dad
  + Older brother
* Not very competitive
* Smart
  + Top in classes
  + Likes to dress smart
  + Self-conscious about his teeth
* Tidy
* Organised
* Likes to make up a word and when people are taking a look in the dictionary, picks better pieces and replaces his own.

**Jessie**

* 22 years old
* Mum
  + Two Sons
    - 10
    - 15
  + Very close to husband
    - They both play scrabble often
* Extremely competitive
  + Cannot accept losing, demands a rematch if loses

Figure - Motto - "You’re going to be a scrabbly mess on the floor!”

* + Plays to win, not to have fun
* OCD
  + Extremely clean, sanitises all scrabble pieces after each game
  + Has the OSW dictionary and checks any suspicious words instantly.